



RBC Investor Services

February 20, 2013

Dear Pensioner,

RE: ALLSTREAM 2012 T4A Tax Slip Received

RBC Investor Services provides pension benefit payment services for the issuance of your monthly pensioner payments on behalf of ALLSTREAM Pension Plan.

We want to advise you that, as a result of a processing oversight, the T4A slip issued to you included the reporting of Health Care premiums in box 135 twice. We have enclosed a new tax slip for Taxable Benefit reporting which excludes the amount previously reported on the tax slip issued. Please use this amended tax slip when completing your tax reporting for 2012.

We regret that this error occurred and apologize for any inconvenience it may have caused. Ensuring accuracy in processing transactions is fundamental to the way we do business. We recognize in this instance that we did not meet your expectations. If you have any questions, please feel free to contact our toll-free call centre at 1-800-668-1320.

Sincerely,

Kim Lecuyer  
Benefit Payment Services

Your ambition. Our purpose.™